

RIVER PARISHES TRANSIT AUTHORITY

TRANSPORTATION GOALS FOR QUALITY PUBLIC TRANSIT

RPTA seeks to provide an efficient, cost effective public transit system that meets the need of the general public. To that end, the RPTA desires to promote a service that achieves the following core values.

- A Timely service
- A Customer Focused-Customer Driven System
- Responsiveness
- Sensitivity to Mobility Needs of Riders
- On-Time Performance
- No Rider Left Behind
- Safety and Security
- Effectiveness of Service
- Kindness and Sensitivity to Riders
- A System Designed for Everybody